

Privacy Policy

Effective Date: August 23, 2026

Last Updated: August 23, 2026

This Privacy Policy explains how Baxter Labs LLC (“Baxter Labs,” “we,” “us,” or “our”) collects, uses, discloses, and protects information through the public Baxter Labs website, including baxterlabs.io and related public pages, forms, and features operated by Baxter Labs.

This Privacy Policy applies to information collected through the public website and communications initiated through the website.

It does not govern personal information or other data processed by Baxter Labs on behalf of clients in connection with paid consulting, implementation, automation, software development, support, or other services. Those activities may be governed by separate agreements, including master services agreements, statements of work, confidentiality agreements, data processing agreements, or other written contracts.

1. Information We Collect

Information You Provide

When you contact Baxter Labs through the website, we may collect information such as:

- Your name.
- Your email address.
- Your business, company, or firm name, if provided.
- Information you include in your message.
- Information about the page or service from which your inquiry originated.
- Other information you voluntarily provide during communications with us.

If you continue a conversation with Baxter Labs by email or another communication method, we may also retain information contained in those communications.

Information Collected Automatically

When you visit the website, Baxter Labs and service providers involved in operating, hosting, securing, or delivering the website may automatically process limited technical information.

This may include:

- Internet Protocol address.
- Browser type.
- Device or operating-system information.
- Pages or resources requested.
- Date and time of requests.
- Referring or originating page information.
- Server, security, diagnostic, or error logs.
- Similar technical information necessary to operate, secure, troubleshoot, and maintain the website.

We do not use this information to create advertising profiles about website visitors.

2. Information We Do Not Want Submitted Through Public Forms

The Baxter Labs public contact form is intended for ordinary business inquiries.

Please do not submit highly sensitive, regulated, privileged, confidential, or security-critical information through the public website unless Baxter Labs has specifically provided an appropriate

method for transmitting that information.

This includes, for example:

- Passwords.
- Authentication credentials.
- API keys.
- Private cryptographic keys.
- Social Security numbers.
- Driver's license or government identification numbers.
- Financial account credentials.
- Payment-card information.
- Protected health information.
- Confidential legal records.
- Sensitive customer or employee records.
- Trade secrets.
- Security credentials.
- Other information requiring heightened protection.

If a potential engagement requires Baxter Labs to receive confidential, regulated, or sensitive information, an appropriate method of transmission and any necessary contractual protections should be established separately.

3. How We Use Information

We may use information collected through the website to:

- Respond to inquiries.
- Communicate with you about Baxter Labs and potential services.
- Evaluate whether Baxter Labs may be a good fit for a potential project or engagement.
- Schedule or coordinate discussions.
- Maintain records of inquiries and business communications.
- Send confirmation or transactional messages relating to a submission.
- Operate, maintain, secure, and troubleshoot the website.
- Detect or prevent fraud, abuse, unauthorized access, or security incidents.
- Improve website functionality and user experience.
- Protect Baxter Labs, our users, clients, systems, and legal rights.
- Comply with applicable law, legal process, or governmental requests.
- Establish, exercise, or defend legal claims.

We may also use information for another purpose that is reasonably related to the reason you provided it or that is disclosed to you at the time of collection.

4. No Sale of Personal Information

Baxter Labs does not sell personal information collected through the public website.

We also do not:

- Rent personal information.
- Use public contact-form submissions to create advertising lists.
- Disclose contact-form information to third parties for their own direct marketing.
- Use personal information collected through the public website for cross-context behavioral advertising.

If these practices materially change in the future, this Privacy Policy will be updated before or as required by applicable law.

5. How We Disclose Information

We may disclose information when reasonably necessary to operate our business or website.

Service Providers

We may provide information to companies that perform services for Baxter Labs, including:

- Website hosting and infrastructure providers.
- Email providers.
- Form-processing and form-delivery providers.
- Security and technical-service providers.
- Information-technology providers.
- Business software and communication providers.

The Baxter Labs contact form currently uses Resend as a primary email-delivery service. If primary delivery fails, information submitted through the form may be transmitted through a fallback form or message-delivery provider so that the inquiry can reach Baxter Labs.

A confirmation message may also be sent to the email address you provide.

Service providers may process information as necessary to provide their services to Baxter Labs and are subject to the agreements, terms, privacy obligations, and legal requirements applicable to them.

Professional Advisers

We may disclose information to attorneys, accountants, insurers, consultants, or other professional advisers where reasonably necessary for business, legal, compliance, or risk-management purposes.

Legal and Safety Reasons

We may disclose information if we reasonably believe disclosure is necessary to:

- Comply with applicable law, regulation, subpoena, court order, or other legal process.
- Respond to lawful requests from governmental authorities.
- Investigate or prevent fraud, abuse, security threats, or unlawful activity.
- Protect the rights, property, safety, or security of Baxter Labs, our clients, users, or others.
- Establish, exercise, or defend legal claims.

Business Transactions

If Baxter Labs is involved in a merger, acquisition, financing, restructuring, sale of assets, or similar business transaction, information may be disclosed to participants in that transaction as reasonably necessary, subject to applicable confidentiality and legal requirements.

6. Cookies, Technical Storage, and Similar Technologies

The website or the service providers used to operate it may use cookies, local storage, server logs, or similar technologies where necessary for website operation, security, reliability, fraud prevention, or technical functionality.

Baxter Labs does not currently use cookies or similar technologies through the public website for targeted behavioral advertising.

If Baxter Labs later introduces nonessential analytics, advertising, or tracking technologies, we will update our disclosures and provide any notice, consent mechanism, or opt-out mechanism required by applicable law.

7. Do Not Track and Privacy Preference Signals

Some browsers provide a “Do Not Track” or similar privacy signal.

Baxter Labs does not currently engage in cross-site behavioral advertising or sell personal information collected through the website. Accordingly, browser Do Not Track signals do not currently change how Baxter Labs processes information through the website.

We do not authorize third-party advertising networks to use the Baxter Labs website to track visitors across unrelated websites for behavioral advertising.

Service providers involved in hosting, security, communications, or other website operations may process technical information as necessary to provide those services.

Where applicable law requires Baxter Labs to recognize a legally recognized browser-based opt-out preference signal for a particular processing activity, Baxter Labs will do so with respect to activities subject to that requirement.

8. Data Retention

Baxter Labs retains personal information only for as long as reasonably necessary for the purposes for which it was collected and for legitimate business, operational, security, legal, accounting, or recordkeeping purposes.

For example, an inquiry and related communications may be retained while:

- We respond to the inquiry.
- A potential engagement is being evaluated.
- The communication remains relevant to an existing or potential business relationship.
- The record is reasonably necessary for business administration, legal compliance, dispute resolution, security, or protection of legal rights.

When information is no longer reasonably necessary, we may delete, anonymize, or securely dispose of it, subject to applicable legal or record-retention requirements.

Backup systems, archived systems, and third-party systems may retain information for additional periods as part of ordinary backup, security, or disaster-recovery processes.

9. Data Security

Baxter Labs uses reasonable administrative, technical, and organizational measures designed to protect personal information against unauthorized access, acquisition, destruction, loss, misuse, alteration, or disclosure.

We also seek to limit access to personal information to persons and service providers that reasonably need access for legitimate business purposes.

No website, transmission method, storage system, or security measure can guarantee absolute security. Accordingly, Baxter Labs cannot guarantee that information will never be accessed, used, or disclosed in an unauthorized manner.

If Baxter Labs experiences a security incident for which notification is required by applicable law, Baxter Labs will provide legally required notifications.

10. Your Privacy Choices and Requests

You may contact Baxter Labs to request that we:

- Tell you whether we maintain personal information associated with you.
- Provide access to personal information you submitted through the website.

- Correct inaccurate contact information.
- Delete personal information, where appropriate.
- Stop using your information for communications that are not necessary for an existing business relationship or legal obligation.
- Address another privacy-related concern.

Requests may be submitted to:

info@baxterlabs.io

We may need to take reasonable steps to verify your identity before acting on certain requests.

Some information may be retained when reasonably necessary or permitted by law, including to:

- Complete an ongoing transaction or communication.
- Maintain business records.
- Detect or prevent security incidents or fraud.
- Comply with legal requirements.
- Exercise or defend legal rights.
- Maintain records necessary to document a request or our response.

We may voluntarily honor reasonable privacy requests even where applicable law does not require us to do so.

11. U.S. State Privacy Rights

Privacy rights vary by state, and some state privacy laws apply only to businesses meeting specified revenue, data-volume, or other thresholds.

Where an applicable state privacy law grants you additional rights, those rights may include, depending on the law:

- Confirming whether personal information is being processed.
- Accessing personal information.
- Correcting inaccuracies.
- Requesting deletion.
- Obtaining a portable copy of certain information.
- Opting out of certain sales of personal information.
- Opting out of targeted advertising.
- Opting out of certain profiling or automated decision-making activities.
- Limiting certain uses of sensitive personal information.
- Appealing a decision concerning a privacy request.

Baxter Labs does not currently sell personal information collected through the website or use it for targeted behavioral advertising.

You may submit a request concerning applicable state privacy rights by emailing:

info@baxterlabs.io

We will evaluate requests under the law applicable to the request and may request information reasonably necessary to verify identity, residency, authority, or applicability.

12. California Privacy Disclosures

This section supplements the rest of this Privacy Policy for purposes of California online privacy requirements.

Categories of Personally Identifiable Information

As described above, Baxter Labs may collect:

- Identifiers, such as name and email address.
- Professional or business information, such as company or firm name.
- Information contained in messages and inquiries.
- Internet or technical information associated with use of the website.

Categories of Third Parties

Information may be disclosed to categories of third parties described in this Privacy Policy, including:

- Hosting and infrastructure providers.
- Email and communications providers.
- Form-delivery providers.
- Security and IT providers.
- Professional advisers.
- Governmental authorities or other parties where disclosure is legally required.

Baxter Labs does not disclose personal information collected through the public website to third parties for their own direct-marketing purposes.

Reviewing or Correcting Information

You may request access to or correction of information you submitted to Baxter Labs by emailing info@baxterlabs.io.

Tracking

Baxter Labs does not currently use the public website for cross-context behavioral advertising and does not authorize third-party advertising networks to track visitors through the Baxter Labs website across unrelated websites for behavioral-advertising purposes.

Our handling of browser Do Not Track and similar signals is described in Section 7 above.

Changes

The process for notifying users of material changes to this Privacy Policy is described in Section 16 below.

13. Children's Privacy

The Baxter Labs website is a business-to-business website and is not directed to children under 13 years of age.

Baxter Labs does not knowingly collect personal information online from children under 13 through the public website.

If we learn that personal information from a child under 13 has been submitted through the website, we will take reasonable steps to delete the information unless retention is required by law.

If you believe a child under 13 has provided personal information to Baxter Labs, contact us at: info@baxterlabs.io

14. Third-Party Websites and Services

The Baxter Labs website may contain links to websites, social-media platforms, communication services, or other services operated by third parties.

Baxter Labs does not control the privacy practices of those third parties.

When you leave the Baxter Labs website or interact directly with a third-party service, that third party's privacy policy and terms may govern its collection and use of information.

We encourage you to review the privacy practices of third-party services before providing information to them.

15. International Visitors

Baxter Labs LLC is based in Illinois, United States.

If you access the website from outside the United States, information submitted through the website may be transferred to, processed in, or stored in the United States or other locations where Baxter Labs or its service providers operate.

Privacy and data-protection laws in those locations may differ from the laws of your jurisdiction.

Where applicable law requires additional safeguards relating to international transfers of personal information, Baxter Labs will use appropriate measures as required by that law.

16. Changes to This Privacy Policy

Baxter Labs may update this Privacy Policy from time to time to reflect changes in:

- The website.
- Our information practices.
- Service providers.
- Technologies.
- Business operations.
- Applicable legal or regulatory requirements.

When the Privacy Policy is updated, the "Last Updated" date at the top of this page will be revised.

Material changes will be disclosed in a manner reasonably appropriate under the circumstances and as required by applicable law.

If applicable law requires consent before Baxter Labs applies a materially different data practice to previously collected information, Baxter Labs will obtain that consent as required.

17. Contact Baxter Labs

Questions, requests, or concerns regarding this Privacy Policy or Baxter Labs' handling of personal information may be directed to:

Baxter Labs LLC DuPage County, Illinois, United States info@baxterlabs.io

18. Scope of This Policy

This Privacy Policy governs the Baxter Labs public website and information collected through public website interactions.

It does not replace or modify privacy, confidentiality, security, or data-processing obligations contained in a separate written agreement between Baxter Labs LLC and a client, vendor, partner, employee, contractor, or other party.

Where a separate written agreement governs a particular processing activity, that agreement will control with respect to that activity to the extent provided in the agreement.